

WEB POWERED SECURITY

VisitUs Reception

Inner Range - Inception Integration V1.0

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Contents

Overview	.1
Connecting the systems	.2
nception	2
/isitUs Reception	4
Configuration	.6
Add Inception Users into the Emergency Checklist	6
Opening a Door on Sign in	7
Automatically Add Visitors and Contractors into Inception	8
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Overview

This Inception integration was created to further enhance VisitUs Reception's focus on safety and to provide a new level of automation for Inner Range - Inception customers.

Our primary goal is to extract staff activity from the Inner Range - Inception system. The integration will then collate visitor, contractors and staff information and provide an accurate account of who is on a location in the event of an emergency.

The integration is further enhanced to open doors after a successful sign in is completed through the VisitUs system. This is an effective way to ensure that you have the visitor, contractors and staff details on record before allowing passage through access points.

We also offer the ability to automatically update visitor details into the Inner Range - Inception system. The visitor can be assigned to a default access group. This accelerates the process of assigning access to repeat visitors, contractors and staff.



Connecting the systems

Inception

To allow VisitUs Reception to access your Inception instance, first you will need to create a user in the web dashboard.

Login to your Inception dashboard and click on:

Configuration -> Users -> Manage Users



Click on **Add** at the top of the page.



Give the user account an name in the General section and then click on the Credentials section.

Enable Web Login		0
Username	webapiuser	0
Password	*****	0
Web Page Profile	REST Web API User	0

Here you need to ensure that you check the box for **Enable Web Login**. Create a username and password and change the **Web Page Profile** to be **REST Web API User**.



If you would like VisitUs Reception to open any doors controlled by Inception, then make sure to add them in the Permissions section.

Permissions					~
Permissions	Allowed		What		0
	Allow 🗘	Door	Front Door	Access, Door State Override, Lockout	
	Allow 🗘	Door	Back Door	Access, Door State Override, Lockout	
	Allow 🗘	Door	Front Door	Access, Door State Override, Lockout	
	Allow 🗘	Door	Staff only door	Access, Door State Override, Lockout	
	Add Items Rei	move Selected Items			

Once you have completed all the steps above scroll to the top of the screen and click on **Save**.



You have now set-up you instance of Inception to work with VisitUs Reception.



VisitUs Reception

Start by logging into the web dashboard depending on where your account is hosted.

Australia	https://dashboard.visit-us.com.au
USA	https://dashboard.visit-us.com

Next go:

Configure System -> API & Integrations -> AP

Hosis / Statt
Configure System
User Accounts

your



API & Integrations

Integrate VisitUs with thousands of apps and connect it with your current in house systems.



On the right hand side of the screen you will see an option for Inner Range - Inception.

Click on the logo and check the **Enable** box.

Enter the **Web API Username and Password** field that you created earlier. Then enter the **Serial** number of your Inception instance. This can be found on the login page of the web dashboard.

inception Inner Range - Inception
Once enabled, you can customise the integration in the Sign In Types section.
Ensure that the Web API user account has access to the doors you would like to open.
Enable
Web API Username
webapiuser
Web API Password
Serial Number
IN55405005

Click on Update Changes in the top right of the screen to enable the integration.



Great, VisitUs Reception is now ready to talk to Inception.



Configuration

Add Inception Users into the Emergency Checklist

VisitUs Reception can quickly and accurately provide a list of all people that are known to have been on the site. This includes visitors who have signed in using VisitUs Reception or staff members who have accessed the building via Inception.

To enable this option open the VisitUs Reception dashboard and click on **Configure system** and then **Evacuation Settings**.



You will now see an option to **Include hosts in evacuations**. Click on the **Enabled** checkbox and finally **Update Changes**.

Include hosts in evacuations

Include hosts that have accessed the building in the evacuation checklist?



Now when an evacuation is triggered from the VisitUs Reception system, a checklist of all people that have accessed the building will be automatically sent to designated fire marshals.

A full guide on the VisitUs Reception Evacuation features can be found here



Opening a Door on Sign in

In the VisitUs Reception dashboard click on Configure System then Sign in Types.



On the right hand side of the screen you will now see an option for **Inner Range - Inception** under each sign in type.

From the dropdown select which door you would like to open and then check the options for how the visitor signed in. (iPad, Portal, Dashboard). This allows you to only open the door if a visitor signs in using a particular method.

Inner Range - Inception	~
Open a door automatically after the sign in is complete:	
Front Door	
Open the door when the sign in is made using the:	
iPad	
Portal (QR Code or URL)	
Dashboard	

Click on Update Changes to save your changes and now the door will open when a visitor signs in.



Automatically Add Visitors and Contractors into Inception

In the VisitUs Reception dashboard click on Configure System then Sign in Types.



On the right hand side of the screen you will now see an option for **Inner Range - Inception** under each sign in type.

Inner Range - Inception
Open a door automatically after the sign in is complete:
None
Automatically create a user in Inception. (Email required)
Which group would you like to add them to automatically
All Access

Check the option to **Automatically create a user in Inception**. Then select the permissions group you would like to assign to the user.

Click on **Update Changes** and now that sign in type will be automatically added into Inception once they have signed in.

